

12 September 2010
Michael Hall

Care Properties
PO Box 14 131
Wellington 6241
New Zealand

Dear Michael,

Further to previous discussion with you I am pleased to provide a reference in respect of the service provided to us by Care Properties. We were extremely pleased with the service that you provided and very appreciative of the way professional way that you carried out your role. In terms of a reference for your services, I provide the following words in italics which I am comfortable with you using in your promotional material.

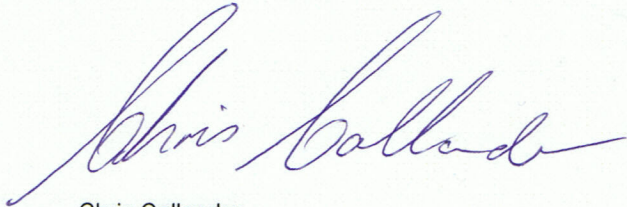
In early 2007 our family transferred to Brisbane , and as part of this arrangement we needed to let our house in Khandallah, Wellington. The process of shifting happened with very short notice which could have added a lot of stress in terms of having to deal with finding suitable tenants in addition to all the other details that had to be addressed as part of our move. Luckily we were introduced to Michael Hall of Care Properties at an early stage. Michael took over the whole process of screening and finding suitable tenants, managing some maintenance and upgrading work, and then managing the ongoing administration of the tenancy. From our point of view the whole process went without a hitch, which was totally attributable to the professional manner in which Michael and Care Properties conducted their business. The administration of the tenancy included timely and thorough monthly statements and reporting, and Michael was always available and very responsive whenever there was a need to make contact with a query. We thank you for a job that was extremely well done!

I have no hesitation at all in recommending Care Properties.

Chris Callander

All is going well for us here. We are enjoying the Brisbane life style, especially the not so cold winters! Once again thanks for all your efforts on our behalf and all the very best.

Yours sincerely,



Chris Callander