

1<sup>st</sup> October, 2010  
B4, 1 Washington Ave  
Brooklyn  
Wellington, 6021

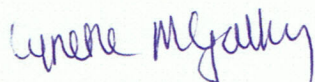
### **Reference for Care Property Management Specialist's**

I first came across Care Property in 1998 as I was looking for a company that would look after my home as I was moving overseas for work. From my first appointment with Michael and Carolyn Hall where they came and viewed my home, I was really impressed with them from the outset and that opinion has not changed over the 10 years I have hired them as my property manager's.

I have appreciated both Carolyn and Michael's direct approach alerting me to any problems at the property. CARE have their own list of contractors so any issue that arises like a blocked toilet or leaking hot water cylinder can be attended to promptly and is virtually a phone call away. Equally if you have your own service people, they would use them instead. Last year I also needed my roof to be replaced and Carolyn was just excellent in project managing the whole affair. So whether it is interviewing prospective tenants, property inspections or maintenance issues, or advice about property improvements I have found that I have got good sound advice from both Michael and Carolyn every time. Being overseas, it was just great to know that someone else was taking care of 'my place' that was on call 24/7 for emergency issues/problems and knowing they would get sorted out quickly.

Another great plus about CARE is that they are a family owned company and they only take on a limited amount of properties. Over the 12 years I have been associated with them, I have gotten to know Carolyn very well as she is responsible for the Island Bay area and yet if she is not available I also know that Michael will step in. This way it is an added bonus as you are dealing with someone whom knows your property very well.

So, if I am overseas again or even choosing to buy an investment rental, I would have no hesitation in asking CARE again to be my property management agents. They are simply the BEST!!!



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