



MINISTRY OF  
**FOREIGN AFFAIRS & TRADE**  
MANATŪ AORERE

**WADE ARMSTRONG**

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3/67 Bolton St.,  
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WELLINGTON

1 April, 2008

Dear Carolyn,

It gives me great pleasure to write this testimonial for the service which Care Property Management provided as our property management agent, in looking after our house at 3/67 Bolton Street for the 7 years while I was posted as High Commissioner, Ottawa and then Ambassador, Brussels until last year.

We had complete confidence in your service. Inspections were carried out regularly and reported on to us in clear and understandable terms. Necessary repairs were advised to us and undertaken to a good standard. Whenever there was a need for consultation on such matters with us, this was carried out efficiently. The two changes of tenant that we had, were accomplished with minimum delay and no problems: you understood our wishes and secured reliable long-term tenants. Accounting was accurate and on time. And prior to our return from overseas, the maintenance and tasks we agreed on in terms of interior repainting, dry cleaning of drapes, and re-polishing of wooden flooring were carried out to a high standard.

All of this meant that we enjoyed peace of mind with respect to the property and always found a ready response by phone or email if we had enquiries. We would without hesitation employ you again to manage our property (and regard our choice of Care Property as "third time very lucky" among the agencies used on our several postings) and we would be happy for you to show this testimonial to any potential client.

Yours sincerely,

Wade Armstrong

Ms Carolyn Hall,  
Care Property Management,  
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